



Radiation Oncology Solution

PROVIDER OFFICE STAFF END USER TRAINING

10/6/2020

Objective

Effective January 1, 2021, AIM will manage radiation oncology reviews for Healthy Blue and membership through the Radiation Oncology Program. Our objective today is to help you understand what this means to you and your practice.

Agenda

- Introduction to AIM Specialty Health*
- Radiation Oncology Program overview
- Preparing for the Radiation Oncology Program
- AIM **ProviderPortal_{SM}** Order Request Demonstration
- Additional AIM *ProviderPortal* Features
- Questions



AIM delivers clinical programs across all 50 states



Founded: 1989 Chicago, IL

56M

COVERED
LIVES

76

PAYERS IN
50 STATES

40%

FORTUNE 50
COMPANIES

~12M

CASE REVIEWS
PER YEAR



150+

PHYSICIAN
REVIEWERS IN 20+
SPECIALTIES

60+

INDEPENDENT
SUBJECT
MATTER EXPERTS

77%

ONLINE CASE
INITIATION

1,500

PEER-TO-PEER
CONSULTATIONS
CONDUCTED DAILY

Our multispecialty team of physicians assures clinical credibility



**ROBERT
MANDEL**

Chief Medical Officer



**STACY
BAN**

Medical Director,
Oncology



**CHRIS
BUCKLE**

Medical Director,
Radiology



**VARSHA
CHANDRAMOULI**

Vice President,
Clinical Operations



**JENNIFER
ECKLUND**

Associate Medical Director,
Government Programs



**MICHAEL J.
FISCH**

Medical Director,
Medical Oncology
Programs and Genetics



**ROBERT
FURNO**

Medical Director,
Government Solutions



**THOMAS P.
POWER**

Senior Medical
Director, Cardiology
and Sleep Medicine



**KERRIE
REED**

Medical Director,
Rehabilitation



**JULIE
THIEL**

Senior Vice President,
Clinical Programs



**RICHARD
VALDESUSO**

Senior Medical Director,
Musculoskeletal



**ROBERT
ZIMMERMAN**

Medical Director,
Radiation Oncology



Radiation Oncology Program overview

Meet our oncology clinical team – health care professionals dedicated to ensuring better care for cancer patients



**Michael Fisch,
MD, MPH**

Medical Director,
Oncology and Genetic
Testing



**Robert
Zimmerman, MD**

Medical Director,
Radiation Oncology



**Stacey Ban,
MD**

Medical Director,
Oncology

60+

Years of combined clinical and academic oncology experience on the leadership team

19

Oncologists available for peer-to-peer conversations about evidence-based treatment options

20+

Oncology-trained nurses available to provide clinical information and to review clinical guidelines

Services requiring prior authorization



Clinical Appropriateness Review

- Intensity Modulated Radiotherapy (IMRT)
- Stereotactic Radiosurgery (SRS)
- Stereotactic Body Radiation Therapy (SBRT)
- Brachytherapy
- 2D/3D Conformal (EBRT)
- Proton Beam Therapy
- Intraoperative Radiotherapy (IORT)
- Image Guided Radiation Therapy (IGRT)



Utilization Management

- Fractionation in radiotherapy for whole breast, non-small cell lung cancer, and bone metastases
- Special Physics Consult
- Special Treatment Procedure
- Hydrogel Spacer

Settings requiring prior authorization

Physician's office

Outpatient hospital

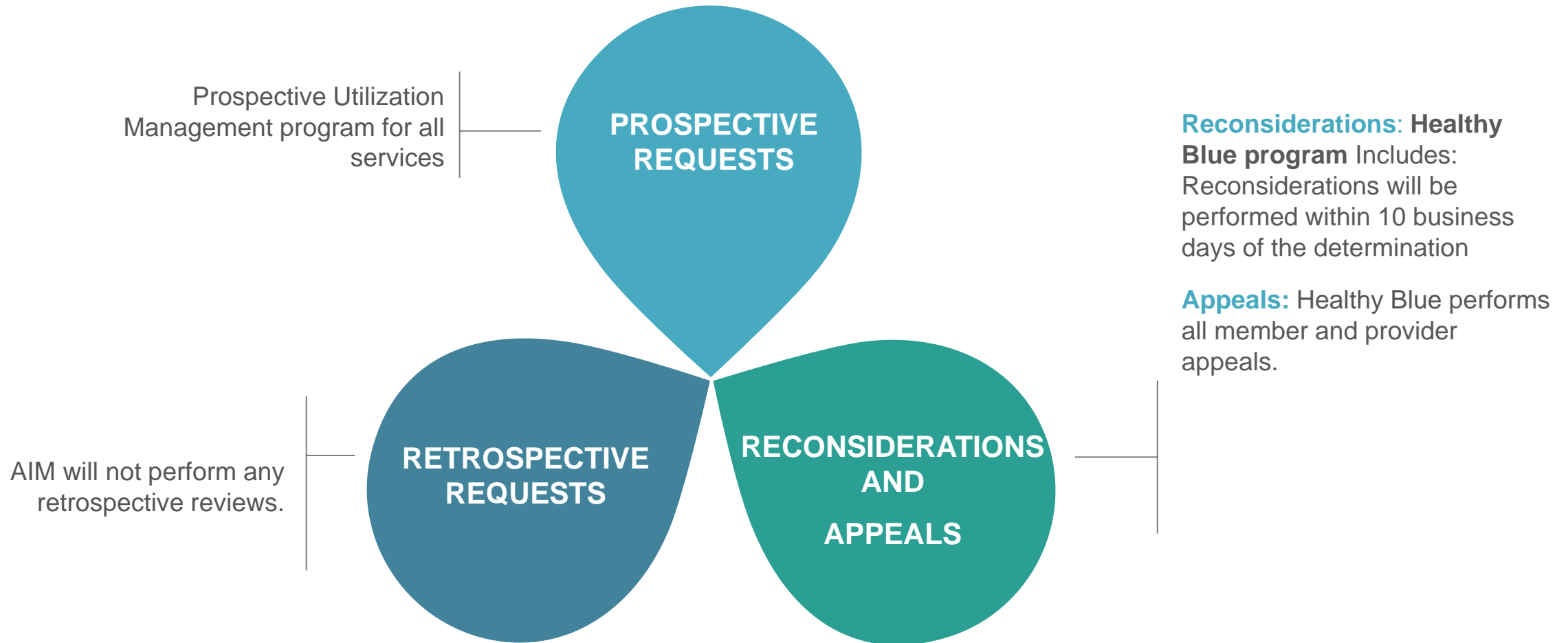
Free standing facility



Radiation
Oncology
Solution



Ordering provider initiated requests



Clinical review steps

1 Case intake



Submission captured through our online **ProviderPortal_{SM}** or directly with a referral specialist within one of our call centers

Member demographics

Ordering and servicing provider demographics

Clinical case information

2 Case review



Requests are **reviewed in real time** against AIM clinical guidelines

3 Education and intervention



Messaging on appropriateness of request and link to guidelines

Peer-to-peer discussion if previous adjudication indicated that case does not meet clinical criteria

4 Case closure



Document final review outcome

Messaging of final review outcome to provider

Adverse determination letter generated to provider and member, if applicable

Extract case information to Healthy Blue

5 Additional reviews



Reconsiderations: **Healthy Blue** Program - will be performed within 10 business days of the determination

Provider and 1st level member appeals will be managed by the health plan

How long is a prior authorization valid?



ORDER NUMBER VALID TIMEFRAME IS BASED ON:

**The Planning Start Date until Treatment
Start Date + 90 days**

AIM closes most cases within 24 hours

Case turn around times



No retrospective cases will be reviewed by AIM.

Healthy Blue Includes:

Non-urgent Medicaid

Shall close 14 calendar days of receipt of the request

Urgent Medicaid

Shall close within 72 hours of the receipt of the request

Post-determination review

- Ordering MD can call at any time to have a Peer-to-Peer discussion.
- AIM will not perform reconsiderations on behalf of Medicare Advantage members
- AIM will direct requests for an appeal back to the Health Plan using the number on the back of the member's card.



Preparing for the Radiation Oncology Program

AIM program ensures member continuity of care

Continuity of care applies to members whose treatment began up to 90 days before the Program launch and will continue after the program launch on January 1, 2021.

Question: What should a provider do if they obtained a prior authorization for treatment extending past January 1, 2021?

- For members in treatment at the time of the program start, preauthorization from AIM will be required. This includes members receiving treatment “to progression” and those whose treatment didn’t require preauthorization from the current vendor prior to program start.

Question: When should a provider contact AIM?

- To get a prior authorization for any treatment plan that will begin or continue after January 1, 2021
- AIM will approve the treatment that began or was preauthorized prior to the start of the AIM program which does not meet medical necessity at the time of review by AIM.



Submitting an order request



ProviderPortal

- Register at www.providerportal.com
- Providers shall access the AIM ***ProviderPortal*** through Direct Registration or using Single Sign on through Availity
- Available 24 hours/day, 7 days/week except for maintenance on Sundays from 12-6 pm CT
- ***ProviderPortal*** support team: (800) 252-2021
- AIM clinical guidelines available on ***ProviderPortal***



AIM contact center

- Dedicated toll-free number:
 - Healthy Blue (855) 574-6478
 - Monday – Friday 7AM – 7PM CST
- Voicemail messages received after business hours will be responded to the next business day

* AIM call center is available on select holidays from 9AM to 12pm CST, Holidays include Thanksgiving Day, the day after Thanksgiving, Christmas Day, New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, and Labor Day.

Which Healthy Blue members need prior authorization through AIM?



Included lines of business (products):

- **As of 1/1/2021:**
 - Medicaid



Excluded lines of business (products):

- Medicare
- Commercial
- FEP

NOTE:

- Out of network cases shall be reviewed for medical necessity by AIM. If medical necessity is approved, case will be referred to the health plan for out of network determination.
- AIM will pull ordering providers from the client provider file, but there is no network INN/OON check for ordering providers
- AIM only checks the network status for the Servicing Provider/ Facility (where applicable).
- If a servicing or ordering Provider is not found in our system, we manually add it. Servicing Provider can be manually added via or Portal. If a Servicing Provider is manually added, then the Servicing Provider is considered OON

Order request check list

All order request will require:

- ☐ Member first and last name and date of birth
- ☐ Ordering provider's first and last name
- ☐ Primary cancer treatment you are requesting (e.g. IMRT, Proton Beam, etc.
- ☐ Patient diagnosis
- ☐ Name and location of facility where treatment will be administered

Most order requests may require:

- ☐ PreExam Questions (PEQ):
 - Patient height and weight
 - TNM status or stage of cancer
- ☐ Type of Cancer
- ☐ Performance status, either Karnofsky or ECOG
- ☐ Treatment goal, total dose, and number of fractions
- ☐ For some situations, plan comparison with 3D or IMRT is required.



Radiation oncology provider microsite

Providers can visit the microsite for:

- › Clinical appropriateness guidelines
- › How to enter an order request
- › Order request checklists
- › FAQs



Look for these items at
www.aimproviders.com/radoncology

A dedicated engagement team will provide personalized support



Practice engagement team mission:

The AIM practice engagement team will support and work in tandem with the Healthy Blue provider relations team and providers to enhance the understanding and participation in radiation oncology programs administered by AIM

Specific areas of focus include:

- Program communication and training
- Resolution of any issues experienced by a practice
- Facilitation of program enhancements based on practice feedback

AIM practice engagement team email: aimradoncpe@aimspecialtyhealth.com



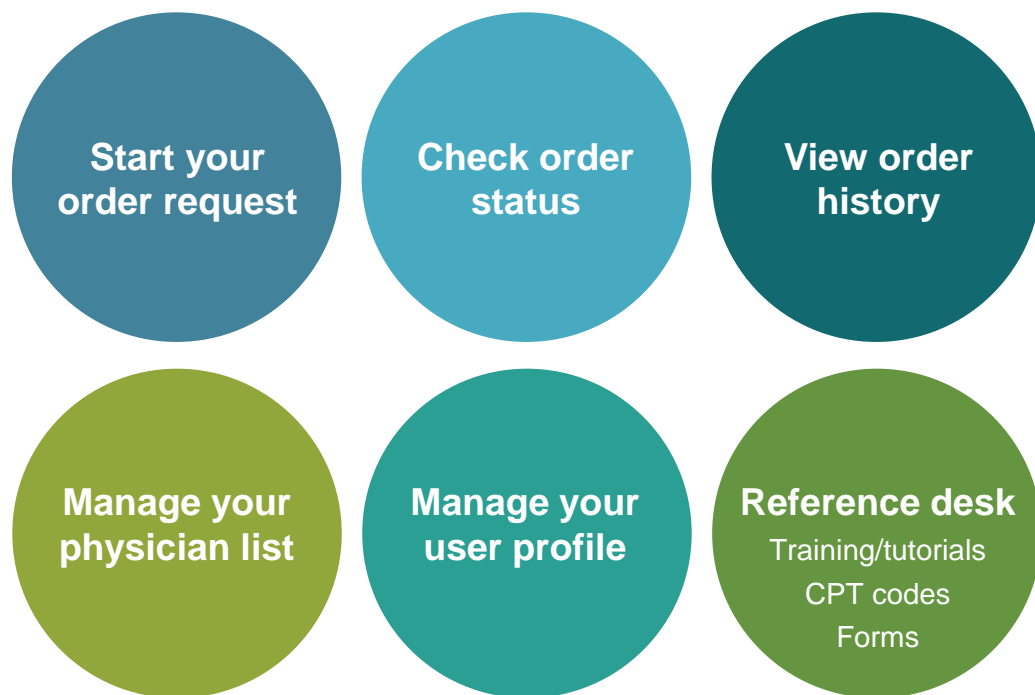
Chris
Peters



Krystal
Olson

ProviderPortal highlights

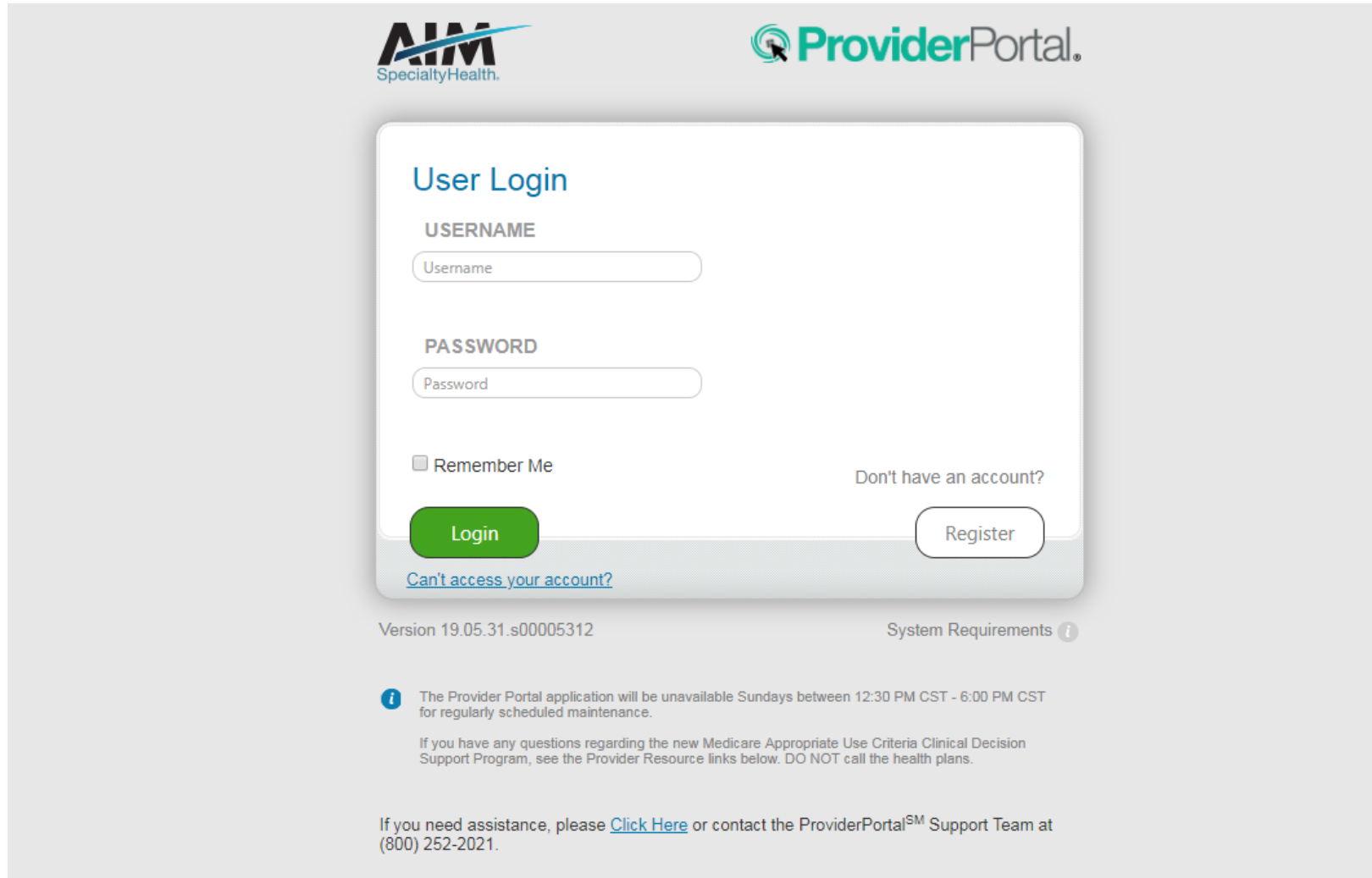
ProviderPortal modules



ProviderPortal access and registration

- Providers shall access the AIM ProviderPortal through Direct Registration or using Single Sign on through Availability
- Access via www.providerportal.com
- AIM **ProviderPortal** home page will be displayed

ProviderPortal login/registration



The screenshot shows the AIM SpecialtyHealth ProviderPortal login and registration interface. At the top left is the AIM SpecialtyHealth logo, and at the top right is the ProviderPortal logo. The main content area is a white box with a light gray border. Inside, the title "User Login" is in blue. Below it are two input fields: "USERNAME" with a placeholder "Username" and "PASSWORD" with a placeholder "Password". Below the password field is a checkbox labeled "Remember Me". To the right of the checkbox is a link "Don't have an account?". At the bottom of the box are two buttons: a green "Login" button and a white "Register" button with a gray border. Below the box is a link "Can't access your account?". At the bottom of the page, there is a version number "Version 19.05.31.s00005312", a link to "System Requirements", and a maintenance notice: "The Provider Portal application will be unavailable Sundays between 12:30 PM CST - 6:00 PM CST for regularly scheduled maintenance." Below this is a link to "Click Here" and a contact number "(800) 252-2021".

AIM SpecialtyHealth

ProviderPortal

User Login

USERNAME

Username

PASSWORD

Password

☐ Remember Me

Don't have an account?

Login

Register

[Can't access your account?](#)

Version 19.05.31.s00005312

[System Requirements](#)

i The Provider Portal application will be unavailable Sundays between 12:30 PM CST - 6:00 PM CST for regularly scheduled maintenance.

If you have any questions regarding the new Medicare Appropriate Use Criteria Clinical Decision Support Program, see the Provider Resource links below. DO NOT call the health plans.

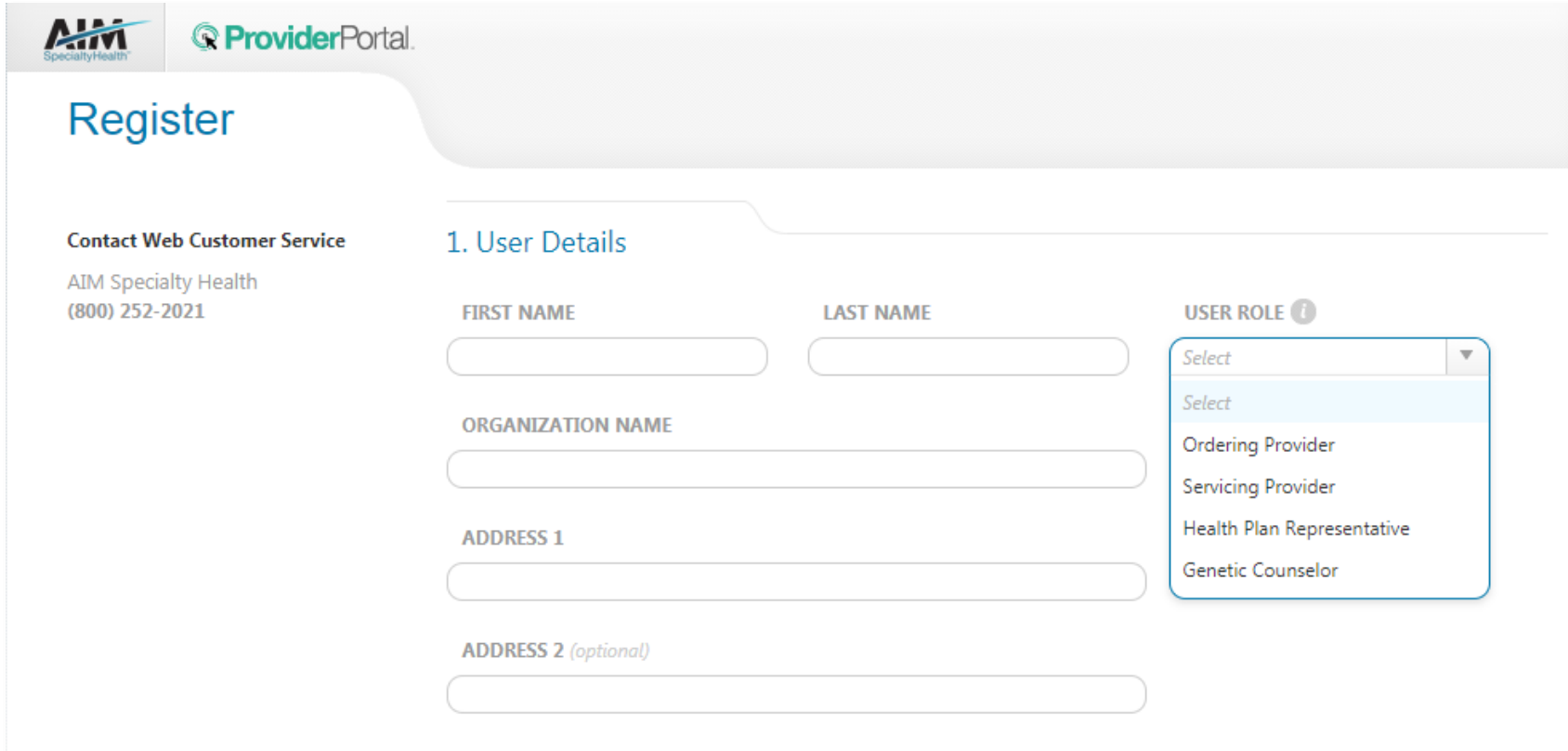
If you need assistance, please [Click Here](#) or contact the ProviderPortalSM Support Team at (800) 252-2021.

If you are registered with the AIM *ProviderPortal*, log in with your existing user account

or

Click the “**Register**” button to begin your registration process if you are a new user

ProviderPortal registration



The screenshot shows the registration page for the AIM Specialty Health ProviderPortal. The page has a header with the AIM Specialty Health logo and the text "ProviderPortal". Below the header, the word "Register" is prominently displayed. To the left of the main form, there is a contact information box for the web customer service. The main form is titled "1. User Details" and contains several input fields: "FIRST NAME", "LAST NAME", "ORGANIZATION NAME", "ADDRESS 1", and "ADDRESS 2 (optional)". To the right of these fields is a "USER ROLE" dropdown menu with an information icon. The dropdown menu is open, showing a list of roles: "Select", "Ordering Provider", "Servicing Provider", "Health Plan Representative", and "Genetic Counselor".

AIM Specialty Health **ProviderPortal**

Register

Contact Web Customer Service
AIM Specialty Health
(800) 252-2021

1. User Details

FIRST NAME **LAST NAME** **USER ROLE** ⓘ

Select ▼

Select

Ordering Provider

Servicing Provider

Health Plan Representative

Genetic Counselor

ORGANIZATION NAME

ADDRESS 1

ADDRESS 2 (optional)


Enter your name & practice information to begin registering

Select the applicable user role type, scroll down to continue...

ProviderPortal registration

3. Application Selection

Select the applications you will need to access.

☒ Health Plan Utilization Review Programs 

Please enter at least one valid Provider Identifier to associate your account with the available Health Plans. You may enter multiple Provider Identifiers. If your Health Plan is not displayed please contact Web Customer Service at 1-800-252-2021.

PROVIDER IDENTIFIER

Select

Select

☐ Tax ID (TIN)

Group TIN

NPI

4. ☐ Group NPI

Provider ID

☐ I Agree to the Terms of Service

Enter your **practice's Group identifier**. E.g. TIN

Select the type of ID you will be using to register from the drop down list

Then type in the number in the following field.



***ProviderPortal* order request demonstration**

NOTE: Actual member and provider data will not be used in this presentation

ProviderPortal Home Page

The screenshot displays the ProviderPortal Home Page. At the top, there is a blue header with a home icon and the text 'Order Request'. Below this, a grey navigation bar contains the text 'Welcome DEMO TRAINING' and four icons with labels: 'Manage Your Physician List', 'Manage Your User Profile', and 'Reference Desk'. The main content area is divided into a left sidebar and a central form. The sidebar contains five links: 'Start Your Order Request Here' (with a green box icon), 'Check Order Status' (with a green checkmark icon), 'View Order History' (with a document icon), 'Check Claim Status' (with an envelope icon), and 'Access Your Optinet Registration' (with a document icon). The central form is titled 'Find This Member' and contains the following fields: 'Select the date of service' (a date picker set to 9/1/2017), 'Select the search type' (radio buttons for 'Member ID + DOB' and 'Member ID + Name', with 'Member ID + DOB' selected), 'Member ID' (a text box containing 376699988), and 'Date of Birth' (a date picker set to 01/01/1961). A green 'Find This Member' button is at the bottom of the form. To the right of the form, there is a 'Message Center' section with a blue header and a white body containing a maintenance notice. Below that is a 'Provider Resources' section with a green header and a white body containing a link to 'Next Generation Solutions Tutorial'.

Order Request

Welcome DEMO TRAINING

Manage Your Physician List

Manage Your User Profile

Reference Desk

Start Your Order Request Here

Check Order Status

View Order History

Check Claim Status

Access Your Optinet Registration

Select the date of service: 9/1/2017

Select the search type: ☒ Member ID + DOB ☐ Member ID + Name

Member ID: 376699988

Date of Birth: 01/01/1961

Find This Member

Message Center

The Provider Portal application will be unavailable Sundays between 12:30 PM CST - 6:00 PM CST for regularly scheduled maintenance.

Provider Resources

Next Generation Solutions Tutorial

Note: AIM Specialty Health maintains the confidentiality of all protected health information. All data displayed is fictional and any resemblance to real persons or health plans is purely coincidental.

To create a prior authorization request:

1. Enter the “Date of Service”
2. Provide the following member information:

Member ID and Date of Birth

Or

Member ID and Name

3. Next, chose “Find this Member

You can also:

- Check Order Status
- View Order History
- Manage Your Physician List
- Manage Your User Profile
- Reference Desk

Member search results

Order Request

Logout

Step: 1 2 3 4 5

Member Search Results							Records Per Page: 10
Member Name	Member Number	Relation	Sex	Date of Birth	State	Health Plan	
86MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	VA	Health Plan	
85MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	IL	Health Plan	
208MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	WY	Health Plan	
300MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	MI	Health Plan	
195MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	WA	Health Plan	
176MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	LA	Health Plan	
171MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	MI	Health Plan	
214MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	AL	Health Plan	
183MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	TX	Health Plan	
160MORGENDORFFER, DARIA	376699988	Employee	F	01/01/1961	IL	Health Plan	

<<< < 2 of 5 > >>>

Total Number of Records Found: 46

Change Member Search Criteria Delete This Request










Select your member from the search results by clicking on the **member name**.

If your member does not appear in the results, you can change your criteria and search again using the “**Change member search criteria**” button.



Order type selection

Select the order type for this request. Then click Continue below.

 View Code List Diagnostic Imaging <i>Includes:</i> Angiography, Bone Density CT, CTA, MRA, MRI, Nuclear Medicine, PET	 View Code List Cardiovascular <i>Includes:</i> Angiography, percutaneous coronary revascularization, arterial ultrasound	 View Code List Sleep Management <i>Includes:</i> HST, In Lab, Titration, APAP/BPAP/CPAP, Oral Appliance, MSLT, MWT
 View Code List Musculoskeletal <i>Includes:</i> Joint Surgery, Spine Surgery & Interventional Pain Management	 View Code List Specialty Drugs <i>Includes:</i> Asthma, Botulinum Toxin, Enzymes, Factors, Immune Modulators, IVIG, Retinal conditions	 View Code List Radiation Therapy <i>Includes:</i> 2D/3D, Brachytherapy, IGRT, IMRT, IORT, Proton, Stereotactic (SRS/SBRT), SIRT
 View Code List Chemotherapy and Supportive Drugs <i>Includes:</i> Review of cancer drugs, side effect management and treatment pathways	 View Code List Genetic Testing <i>Includes:</i> Laboratory testing for the inheritance or management of genetic conditions	 View Code List Other Surgical Procedures <i>Includes:</i> Arthroscopy, Colonoscopy & Endoscopy

[Delete This Request](#) [Continue](#)

On the order type screen, select “**Radiation Therapy**” then select the “**Continue**” button.

Note: only programs that are currently managed by AIM for the selected member will display on the order type selection screen.

Ordering provider selection

The screenshot shows a web application interface for 'Order Request'. At the top, there's a navigation bar with a home icon, 'Order Request' text, and a 'Logout' button. Below this is a progress indicator showing steps 1 through 7, with step 2 highlighted. The main content area is divided into two sections. The top section displays patient information for '85MORGENDORFFER, DARIA', including Member # (3766999880), Treatment Start Date (9/1/2017), Date of Birth (1/1/1961), and Health Plan. There's an 'Edit' link and a 'Hide Details' button. The bottom section is titled 'Step 2: Please select the Ordering Provider from the list below.' It features a search sidebar on the left with 'Ordering Provider Search' and three search type options: 'Name' (selected), 'TIN or NPI', and 'Address'. Below these are input fields for 'First Name' and 'Last Name'. The main area on the right shows a table of 'Ordering Providers' with columns for Favorite, Name, Address, City, Specialty, and Health Plan. The table lists four providers: SCULLY, THOMAS (Urology), SMITH, JOSHUA (Radiology), CALLAGHAN, JOHN (Internal Medicine), and SCULLY, THOMAS (Urology). The first and last rows are marked as favorites with a star icon. At the bottom of the table, it says 'DISPLAYING 1-4 OF 4 RESULTS'.

Order Request

Logout

Step: 1 2 3 4 5 6 7

85MORGENDORFFER, DARIA Edit Hide Details

Member #: 3766999880 Treatment Start Date: 9/1/2017

Date of Birth: 1/1/1961 Health Plan:

Ordering Provider:

Step 2: Please select the Ordering Provider from the list below.

Ordering Provider Search

Search Type:

☒ Name

☐ TIN or NPI

☐ Address

First Name:

Last Name:

Recent Favorites Search Results Expanded Search View: Local

Ordering Providers

Favorite	Name	Address	City	Specialty	Health Plan
<input type="checkbox"/>	SCULLY, THOMAS	2 PROGRESS POINT PKWY	OFALLON	Urology	
<input checked="" type="checkbox"/>	SMITH, JOSHUA	700 PARK RIDGE LN	NORTH FOND DU LAC	Radiology	
<input type="checkbox"/>	CALLAGHAN, JOHN	975 W WALNUT ST STE 424	INDIANAPOLIS	Internal Medicine	
<input checked="" type="checkbox"/>	SCULLY, THOMAS	226 S WOODS MILL RD STE 40W	CHESTERFIELD	Urology	

DISPLAYING 1-4 OF 4 RESULTS

Select the ordering provider by clicking on the physician's name.

Ordering providers that are associated with group identifier (e.g. TIN, NPI, etc). in the user's registration will be available for selection

For practices with multiple providers, establishing **"Favorites"** will allow for increased intake efficiency

Ordering provider fax confirmation

Recent Favorites Search Results

Ordering Providers

Favorite	Name	Address	City	Specialty
☆				Urology
★				Internal Medicine
☆				Urology

Ordering Provider Fax Number

Please enter or confirm the physician's fax number below

FAX Number

(314) 434-1814

[Why do you need this?](#)

Save | Fax Unavailable


Enter the fax number to be used when communicating with the ordering physician the outcome of an adverse determination (denial) case

or


If a fax number was previously entered for the provider, confirm the number is correct

Press the **“Save”** button


Planning start date


 Order Request Logout

Step: ① ② ③ ④ ⑤ ⑥ ⑦

85MORGENDORFFER, DARIA  Edit Hide Details


Member #: 376699988 Treatment Start Date: 09/01/2017

Date of Birth: 1/1/1961 Health Plan: 

Ordering Provider: SCULLY, THOMAS  Edit

Step 3: Please enter the Planning Start Date if it prior to the Treatment Start Date

Planning Start Date



The planning start date is when any simulation or planning occurred to determine the treatment that is going to be utilized. This date can be well before the treatment date. The treatment start date is when the radiation actually begins.

Next

Delete this request

The “**Planning Start Date**” will default to the start date for the treatment; verify or modify as needed.

Click on the “**Next**” button to proceed to the next step.

Servicing provider selection

Order Request

Logout

Step: 1 2 3 4 5 6 7

85MORGENDORFFER, DARIA Edit Hide Details

Member #: 3766999880 Treatment Start Date: 9/1/2017

Date of Birth: 1/1/1961 Health Plan: [REDACTED]

Ordering Provider: SCULLY, THOMAS Edit

Step 4: Please Choose a Provider.

Provider Search

Facility Name:

City:

State
Missouri

Zip Code:
63501

OR

Group NPI:

Search Clear

In Network Expanded Search Out of Network

Provider Search Results

Facility	Address	City	State	Phone	Distance	Action	Map
KIRKSVILLE VA CBOC	1510 CROWN DR	KIRKSVILLE	MO	(573) 778-4261	281.03	View Details	View Map
NEW CONCEPTS OPEN MRI INC	612 ROSEWOOD DR	KIRKSVILLE	MO	(660) 665-8008	281.13	View Details	View Map
NORTHEAST REGIONAL MEDICAL CENTER	315 S OSTEOPATHY AVE	KIRKSVILLE	MO	(660) 785-1000	282.28	View Details	View Map
NORTHEAST REGIONAL SPECIALTY GROUP	800 W JEFFERSON ST	KIRKSVILLE	MO	(660) 626-2189	282.23	View Details	View Map

1 2 3 4 5 6 7 8 9 10

DISPLAYING 1-4 OF 4 RESULTS

Return to Provider List Submit a Facility Delete this request

Select the servicing provider location by clicking on the name from a list of frequently used providers.

If you are unable to locate the servicing provider location, you can select “**Find a Facility**” button to search for additional facilities.

Select a procedure

Order Request Logout

Step: 1 2 3 4 **5** 6 7

85MORGENDORFFER, DARIA Show Details

Step 5: Please select the desired procedure.

Radiation Therapy Procedure

Please begin by either the Primary Treatment and / or Boost:

Primary Treatment: i
Intensity-Modulated Radiation Therapy (IMRT) (CF)

Boost: i
Intensity-Modulated Radiation Therapy (IMRT) (CF)

Select all Associated Services being requested:

- ☒ Special radiation treatment (CPT 77470)
- ☒ Special radiation physics consult (CPT 77370)
- ☒ Image-guided radiation therapy (IGRT) (CPT 77387)

Have a [comment or suggestion?](#)
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Select the “**Primary Treatment**”, “**Boost**” and associating services being requested.

Press the “**Continue**” button.

Select a procedure

Order Request

Logout

Step: 1 2 3 4 5 6 7

85MORGENDORFFER, DARIA

Step 5: Please select the desired procedure.

Radiation Therapy Procedure

Please begin by either the Primary Treatment and / or Boost:

Primary Treatment:

Intensity-Modulated Radiation Therapy (IMRT) (CF)

Boost:

Intensity-Modulated Radiation Therapy (IMRT) (CF)

Select all Associated Services being requested:

☒ Special radiation treatment (CPT 77470)

☒ Special radiation physics consult (CPT 77370)

☒ Image-guided radiation therapy (IGRT) (CPT 77387)

Continue

Delete this request

Have a [comment or suggestion?](#)

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CPT Group Details

CPT Code	Description	CPT Grouper
77301	Radiotherapy plan intensity modltd	Intensity-Modulated Radiation Therapy (IMRT)
77338	design mlc device for imrt	Intensity-Modulated Radiation Therapy (IMRT)
77385	Intensity modulated radiation treatment delivery (IMRT), includes guidance and tracking, when performed; simple	Intensity-Modulated Radiation Therapy (IMRT)
77386	Intensity modulated radiation treatment delivery (IMRT), includes guidance and tracking, when performed; complex	Intensity-Modulated Radiation Therapy (IMRT)
77427	Radiation treatment mgmt, 5 trtmnts	Intensity-Modulated Radiation Therapy (IMRT)
G6015	Intensity modulated treatment delivery, single or multiple fields/arcs, via narrow spatially and temporally modulated beams, binary, dynamic mlc, per treatment session	Intensity-Modulated Radiation Therapy (IMRT)
G6016	Compensator-based beam modulation treatment delivery of inverse planned treatment using 3 or more high resolution (milled or cast) compensator, convergent beam modulated fields, per treatment session	Intensity-Modulated Radiation Therapy (IMRT)

1

DISPLAYING 1–7 OF 7 RESULTS

Clicking on the “i” will display all of the CPT codes included within the CPT Grouper

Patient disease details

Step 5: Please enter the Patient Disease Information.

Patient Disease Details

Treatment is for: ☒ Primary Tumor ☐ Metastatic Lesion ☐ Other

Diagnosis: Lung Cancer

Non Small Cell Lung Cancer

Pathology: Large Cell

TNM or Staging: ☒ TNM ☐ Stage

TNM: T 3 N 2 M 0

Treatment: Definitive

Goal: Curative

Performance Status: 2 - Confined to bed less than 50% of waking hours


[Continue](#) [Delete this request](#)

Enter data for the following:

- What the treatment is for
- Diagnosis
- Pathology
- T,N,M or Staging
- Treatment
- Goal
- Performance Status (ECOG score)

Press the **Continue** button

Clinical details

 Order Request Logout

Step: 1 2 3 4 5 6 7

85MORGENDORFFER, DARIA

Member #: 3766999880 Treatment Start Date: 09/01/2017

Date of Birth: 1/1/1961 Health Plan: [REDACTED]

Ordering Provider: SCULLY, THOMAS

Hide Details

PROCEDURES REQUESTED (4)

Intensity-Modulated Radiation Therapy (IMRT) Includes Boost

Special treatment procedure

Special physics consult

Image-guided radiation therapy (IGRT)

ENTER MEMBER'S CLINICAL INFORMATION

Please answer the following questions to provide as much information as possible for clinical review.

DIAGNOSIS

Lung Cancer / Non Small Cell Lung Cancer

CLINICAL INFORMATION

*Has the patient received radiation to this area before?

☒ Yes

☐ No

☐ Unknown

All clinical questions have been answered, select **Next** to continue.

Delete this request


Save and Exit

Next

Select the **procedure requested** and answer any and all “**Clinical Information**” questions.

Select the “**Next**” button to continue.

Clinical details

PROCEDURES REQUESTED (4)	ENTER MEMBER'S CLINICAL INFORMATION
Intensity-Modulated Radiation Therapy (IMRT) Includes Boost ▶	<i>Please answer the following questions to provide as much information as possible for clinical review.</i>
Special treatment procedure	DIAGNOSIS Lung Cancer / Non Small Cell Lung Cancer
Special physics consult	TREATMENT INFORMATION
Image-guided radiation therapy (IGRT)	Treatment Start Date 09/14/2017
	Treatment End Date 11/14/2017
	*Planned total dose (Gy) 70 Gy
	*Total number of fractions 35 fractions
	*Is the patient being treated with concurrent chemotherapy? <input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown
	<div> Based on AIM Specialty Health guidelines, more than 30 fractions of primary chemoradiotherapy for lung cancer are not medically necessary.</div>
	<i>All treatment information has been entered, select Next to continue.</i>
	<div>Delete this requestSave and ExitNext</div>

Update as necessary:

- the treatment start and end dates
- the Greys (Gy) or dosing
- the total number of fractions

Answer all questions

Ordering greater than 30 fractions will result in a warning. This will pend the case. Validate the correct # of fractions.

Press the “**Next**” button once all data has been entered to continue.

Clinical details

85MORGENDORFFER, DARIA

Member #: 3766999880 Treatment Start Date: 09/01/2017
Date of Birth: 1/1/1961 Health Plan:
Ordering Provider: SCULLY, THOMAS

Hide Details

PROCEDURES REQUESTED (4)	ENTER MEMBER'S CLINICAL INFORMATION
Intensity-Modulated Radiation Therapy (IMRT) Includes Boost	<div>Please answer the following questions to provide as much information as possible for clinical review.</div> <div>DIAGNOSIS</div> Lung Cancer / Non Small Cell Lung Cancer
Special treatment procedure ▶	<div>CLINICAL INFORMATION</div> <div>* Treatment modality</div> <div>Please take a moment to carefully select all that apply before continuing.</div> <div><input type="checkbox"/> SBRT <input type="checkbox"/> SRS <input type="checkbox"/> 3D conformal <input type="checkbox"/> Brachytherapy <input checked="" type="checkbox"/> IMRT <input type="checkbox"/> Proton beam <input type="checkbox"/> SIRT <input type="checkbox"/> IORT <input type="checkbox"/> No answer</div> <div>* Select from the following options. <input checked="" type="radio"/> The patient will receive intravenous (IV) chemotherapy at the same time as their radiation treatment. <input type="radio"/> Hyperthermia (heat treatment) is being used in conjunction with radiation therapy. <input type="radio"/> Total body or hemibody radiation is requested. <input type="radio"/> To reconstruct a previous radiation plan <input type="radio"/> None of these apply <input type="radio"/> Unknown</div>
Special physics consult	
Image-guided radiation therapy (IGRT)	

All questions have been answered, select **Next** to continue.

Select the “**Special treatment procedure**” tab and select the relevant “**Clinical Information**” and treatment plan data.

Note: selecting “**none of these apply**” will cause the case to pend as one of the other choices are required for automatic case authorization.

Clinical details

PROCEDURES REQUESTED (4)	ENTER MEMBER'S CLINICAL INFORMATION
Intensity-Modulated Radiation Therapy (IMRT) Includes Boost	<p>Please answer the following questions to provide as much information as possible for clinical review.</p> <p>DIAGNOSIS</p> <p>Lung Cancer / Non Small Cell Lung Cancer</p> <p>CLINICAL INFORMATION</p> <p>*Treatment modality</p> <div><p>i Please take a moment to carefully select all that apply before continuing.</p><p><input type="checkbox"/> SBRT</p><p><input type="checkbox"/> SRS</p><p><input type="checkbox"/> 3D conformal</p><p><input type="checkbox"/> Brachytherapy</p><p><input type="checkbox"/> IMRT</p><p><input type="checkbox"/> Proton beam</p><p><input type="checkbox"/> SIRT</p><p><input type="checkbox"/> IORT</p><p><input checked="" type="checkbox"/> No answer</p></div> <p>*Is this requested to measure radiation exposure to a fetus?</p> <p><input type="radio"/> Yes</p> <p><input checked="" type="radio"/> No</p> <p><input type="radio"/> Unknown</p> <p>*Select the reason for this request.</p> <p><input type="radio"/> Fusion of multiple image sets (CT, MRI, PET) when performed by the medical physicist</p> <p><input type="radio"/> Analysis of dose to a pacemaker</p> <p><input type="radio"/> Dosimetric analysis of area being treated that overlaps with an area that had radiation before</p> <p><input checked="" type="radio"/> None of these apply</p> <p><input type="radio"/> Unknown</p>
Special treatment procedure	
Special physics consult ▶	
Image-guided radiation therapy (IGRT)	

All questions have been answered, select **Next** to continue.

[Delete this request](#) [Save and Exit](#) [Next](#)

Select the “**Special physics consult**” tab and select the relevant “**Clinical Information**” and request reason data.

Press the “**Next**” button.

Clinical details

85MORGENDORFFER, DARIA

Hide Details

Member #: 3766999880

Treatment Start Date: 09/01/2017

Date of Birth: 1/1/1961

Health Plan:

Ordering Provider: SCULLY, THOMAS

PROCEDURES REQUESTED (4)	ENTER MEMBER'S CLINICAL INFORMATION
Intensity-Modulated Radiation Therapy (IMRT) Includes Boost	<div>Please answer the following questions to provide as much information as possible for clinical review.</div> <div>DIAGNOSIS</div> <div>Lung Cancer / Non Small Cell Lung Cancer</div> <div>CLINICAL INFORMATION</div> <div>Based on the diagnosis for this procedure, additional Clinical Information is not required.</div>
Special treatment procedure	
Special physics consult	
Image-guided radiation therapy (IGRT)	

Delete this request

Save and Exit

Next

Select the “**Image-guided radiation therapy (IGRT)**” tab and select/enter any requested “**Clinical Information**”.

Press the “**Next**” button.

Request summary

85MORGENDORFFER, DARIA

Hide Details

Member #: 376699988Treatment Start Date: 9/1/2017

Date of Birth: 1/1/1961Health Plan: Anthem

Ordering Provider: SCULLY, THOMAS

PROCEDURES REQUESTED (4)	REQUEST SUMMARY
Intensity-Modulated Radiation Therapy (IMRT) Includes Boost	Intensity-Modulated Radiation Therapy (IMRT) Includes Boost Lung Cancer / Non Small Cell Lung Cancer No additional information is required.
Special treatment procedure	Treatment Summary Edit Treatment
Special physics consult <small>Requires Further Review</small>	Clinical Details Edit Clinical
Image-guided radiation therapy (IGRT)	Special treatment procedure Lung Cancer / Non Small Cell Lung Cancer No additional information is required.
Request Summary	Clinical Details Edit Clinical
	Special physics consult Lung Cancer / Non Small Cell Lung Cancer Requires Further Review Based on the information you have provided, this procedure does not meet criteria
	Clinical Criteria For Clinical Details Entered Based on health plan clinical criteria, coverage for special physics consult requires that at least one (1) of the following criteria be met: <ul style="list-style-type: none">• Adjacent electron and photon ports• Analysis of dose to a fetus• Brachytherapy• Dosimetric analysis of previous radiation field overlapping or abutting current field• Evaluation of dose tolerance and dose delivery to an implanted pacemaker• Fusion of multiple image sets (computed tomography, magnetic resonance imaging, positron emission tomography) when performed by the medical physicist• Stereotactic radiosurgery (SRS) and stereotactic body radiation therapy (SBRT) The information provided does not indicate that these scenarios apply.

The request may require a Peer to Peer review if the data entered does not match medical policy as reflected in the warning alert.

Click on “**Edit Clinical**” or “**Edit Treatment**” to adjust any answers that may have been answered incorrectly.

Otherwise, submit the case as-is and a peer-to-peer may potentially be required.

Additional information


The screenshot shows a software interface with a sidebar on the left and a main content area. The sidebar, titled 'PROCEDURES REQUESTED (4)', contains four items: 'Intensity-Modulated Radiation Therapy (IMRT) Includes Boost' (highlighted with a blue bar and a right-pointing arrow), 'Special treatment procedure', 'Special physics consult', and 'Image-guided radiation therapy (IGRT)'. The main content area features a modal window titled 'ADDITIONAL INFORMATION'. This window contains several input fields: 'FIRST NAME' with the value 'Demo', 'LAST NAME' with 'Training', 'PHONE NUMBER' with '(800) 123-4567', and 'EXT' which is empty. Below these is a 'FAX NUMBER' field with '(800) 123-4567'. At the bottom of the modal is a large text area with the prompt '* Provide additional information that may be helpful in reviewing this request.' and two buttons, 'Continue' and 'Cancel', at the bottom right.

When additional information is required, this screen should be filled out with:

- PA staff or Clinical staff's contact information,
- the person who can answer questions about the case
- any additional information that will help AIM approve the case

Press the “**Continue**” button to proceed to the next step.

Request summary

 Order Request Logout

Step: 1 2 3 4 5 6 7


85MORGENDORFFER, DARIA Hide Details

Member #: 376699988 Treatment Start Date: 9/1/2017
Date of Birth: 1/1/1961 Health Plan: [REDACTED]
Ordering Provider: SCULLY, THOMAS



PROCEDURES REQUESTED (4)	REQUEST SUMMARY Expand All ▾
Intensity-Modulated Radiation Therapy (IMRT) Includes Boost	<div>Intensity-Modulated Radiation Therapy (IMRT) Includes Boost Lung Cancer / Non Small Cell Lung Cancer <div>No additional information is required.</div><div>▶ Treatment Summary Edit Treatment</div><div>▶ Clinical Details Edit Clinical</div></div>
Special treatment procedure	
Special physics consult	
Image-guided radiation therapy (IGRT)	
Request Summary ▶	<div>Special treatment procedure Lung Cancer / Non Small Cell Lung Cancer <div>No additional information is required.</div><div>▶ Clinical Details Edit Clinical</div></div> <div>Special physics consult Lung Cancer / Non Small Cell Lung Cancer <div>No additional information is required.</div><div>▶ Clinical Details Edit Clinical</div></div> <div>Image-guided radiation therapy (IGRT) Lung Cancer / Non Small Cell Lung Cancer <div>No additional information is required.</div><div>▶ Clinical Details</div></div>

Review the “**Request Summary**” tab for data accuracy and completeness prior to submission.

Review and submit your request

 Order Request Logout

[Submit This Request](#) [Go to Homepage](#) [Delete this request](#) [Save as PDF](#) [Print](#)

Order Request Preview

Request Status:
Has Not Been Submitted

Health Plan:
[REDACTED]

Member Information:
85MORGENDORFFER, DARIA
Member #: YRN3766999880
PO BOX 464
CHICAGO, IL 60622
Date of Birth: 1/1/1961
Phone: 312-999-9928

Ordering Provider:
SCULLY, THOMAS
2 PROGRESS POINT PKWY
OFALLON, MO 63368
Phone: 314-645-6454
Fax: 314-434-1814
NPI: 1285692608


Servicing Provider: [Edit](#)
NORTHEAST REGIONAL MEDICAL CENTER
315 S OSTEOPATHY AVE
KIRKSVILLE, MO 63501
Phone: 660-785-1000
Fax: 660-785-1027
NPI: 1104899442

The Clinical Information displayed was obtained by AIM through the order entry process. The information is being displayed for the convenience of the user and has not been independently verified or clinically reviewed.



This is a preview of your order.

Select “**Submit This Request**” to proceed.

Order request summary

 Order Request Logout

[Begin Another Request](#) [Go to Homepage](#) [Delete this request](#) [Save as PDF](#) [Print](#)

Order Request Summary

Request Status:
Authorized

Health Plan:
Medicare

Order ID: 110061191
Valid Dates:
09/01/2017 - 11/29/2017
Start Date:
09/01/2017

Member Information:
85MORGENDORFFER, DARIA
Member #: YRN3766999880
PO BOX 464
CHICAGO, IL 60622
Date of Birth: 1/1/1961
Phone: 312-999-9928

Ordering Provider:
SCULLY, THOMAS
2 PROGRESS POINT PKWY
OFALLON, MO 63368
Phone: 314-645-6454
Fax: 314-434-1814
NPI: 1285692608

Servicing Provider: [Edit](#)
NORTHEAST REGIONAL MEDICAL CENTER
315 S OSTEOPATHY AVE
KIRKSVILLE, MO 63501
Phone: 660-785-1000
Fax: 660-785-1027
NPI: 1104899442

The order has now been submitted.

Requests that meet clinical criteria will be adjudicated real time upon case submission.

Approved orders will have a status of “**Authorized**” along with an “**Order ID**”.

You can “**Print**” or “**Save to a PDF**” to include in the patient’s chart.



Additional ProviderPortal **features**

How to check an order status

The screenshot shows the 'Order Inquiry' page of the AIM Specialty Health portal. The page has a blue header with the 'Order Inquiry' title. Below the header, there's a navigation bar with links: 'Welcome DEMO TRAINING', 'Manage Your Physician List', 'Manage Your User Profile', and 'Reference Desk'. On the left side, there's a sidebar with five main options: 'Start Your Order Request Here', 'Check Order Status' (highlighted with a green checkmark), 'View Order History', 'Check Claim Status', and 'Access Your Optinet Registration'. The main content area is titled 'Select the member's healthplan' and contains three sections: 1. 'Select the member's healthplan' with a dropdown menu. 2. 'Select the order type' with a list of radio buttons: Diagnostic Imaging, Cardiovascular, Specialty Drug, Radiation Therapy (selected), Sleep Management, Chemotherapy and Supportive Drugs, Surgical Procedures, Genetic Testing, and Musculoskeletal. 3. 'Select the search type' with a dropdown menu set to 'Order ID' and two radio buttons: 'Order ID + DOB' (selected) and 'Order ID + Name'. Below these, there are input fields for 'Order ID' (labeled 'Order ID number') and 'Date of Birth' (labeled 'MM/DD/YYYY'). At the bottom right of the main content area is a green button labeled 'Find This Order'.

Existing orders can be viewed from the “**Check Order Status**” tab.

Select the member’s **health plan**.

Select the **Order Type**.

Enter either the **Order #** or the **Member ID #** and **Name/DOB**.

Press the “**Find This Order**” button.

How to check an order status

Order Inquiry

Logout

Select Health Plan and Search by Method to perform an Order Inquiry. Please complete all known search fields thoroughly and accurately so that your search may be limited as much as possible.

Order Inquiry

Health Plan:

Search by:

Member

SELECT SEARCH TYPE

☒ Member ID + DOS

☐ Member ID + Name

MEMBER ID

AlphaPrefix*Number

DATE OF BIRTH

MM/DD/YYYY

Find

Clear

Order Search Results

Order/Status	Member Name	Member Number	Start Date	Ordering Provider	Expires
110063654	85DOE, JANE	376699999	10/5/2017	SCULLY, THOMAS	148 days
Voluntarily Withdrawn	85DOE, JANE	376699999	10/5/2017	SCULLY, THOMAS	
Voluntarily Withdrawn	85DOE, JANE	376699999	10/5/2017	SCULLY, THOMAS	
Voluntarily Withdrawn	85DOE, JANE	376699999	10/5/2017	SCULLY, THOMAS	
Voluntarily Withdrawn	85DOE, JANE	376699999	10/5/2017	SCULLY, THOMAS	
Voluntarily Withdrawn	85DOE, JANE	376699999	9/1/2017	SCULLY, THOMAS	
Voluntarily Withdrawn	85DOE, JANE	376699999	9/1/2017	SCULLY, THOMAS	
Voluntarily Withdrawn	85DOE, JANE	376699999	8/18/2017	SCULLY, THOMAS	
Voluntarily Withdrawn	85DOE, JANE	376699999	8/18/2017	SCULLY, THOMAS	
Voluntarily Withdrawn	85DOE, JANE	376699999	8/14/2017	SCULLY, THOMAS	

1 2 3 4 5

DISPLAYING 1-10 OF 23 RESULTS

Multiple Decisions Reported

Back to Search results

Print Preview

All orders that have been processed for the member will be listed in the **Order Search Results** page.

Click on the hyperlink in the **Order/Status** column to see detailed data for any individual order.

The Order Request Summary will display upon selecting the Order/Status.

How to view order history

The screenshot displays the 'Order History' page in the AIM Specialty Health system. The page includes a navigation bar with 'Order History' and a sidebar with links like 'Start Your Order Request Here', 'Check Order Status', 'View Order History', 'Check Claim Status', and 'Access Your Optinet Registration'. The main content area shows search filters: 'Show me: My Orders', 'For: Radiation Therapy', 'Within the last: 7 Days', and 'With the status: Incomplete'. A 'Go' button is present. Below the filters, a table titled 'Incomplete Orders' lists two entries for Goodman, Michael, both with an 'Incomplete' status. The table has columns for Member Name, Member Number, Start Date, Order Status, Ordering Provider, Entered Date, and Entered By. At the bottom, there are 'Print Preview' and 'Download to Excel' buttons.

Member Name	Member Number	Start Date	Order Status	Ordering Provider	Entered Date	Entered By
GOODMAN, MICHAEL	377678033	12/23/2018	Incomplete		12/21/2018	Training, Demo
GOODMAN, MICHAEL	377678033	12/21/2018	Incomplete		12/19/2018	Training, Demo

View Order History provides access to orders that have been entered in the past 90 days.

Select the desired timeframe from the **Within the last X** days.

Select from **With the Status**, the type of orders you wish to view, e.g. in progress or incomplete orders.

Press the “Go” button.

Manage My Groups

The screenshot displays the AIM Specialty Health Provider Portal. At the top, the AIM Specialty Health logo is on the left, and the ProviderPortal logo is on the right. Below the logos is a blue navigation bar with 'Order Request' and 'Logout' links. The main content area has a 'Welcome' message and three icons: 'Manage Your Physician List', 'Manage Your User Profile', and 'Reference Desk'. On the left, there are four links: 'Start Your Order Request Here', 'Check Order Status', 'View Order History', and 'Access Your Optinet Registration'. In the center, a search form is highlighted with a white border. It contains the following fields: 'Select the date of service' with a calendar icon, 'Select the search type' with radio buttons for 'Member ID + DOB' (selected) and 'Member ID + Name', 'Member ID' with a text input field containing 'Member Number', and 'Date of Birth' with a text input field containing 'MM/DD/YYYY'. A green 'Find This Member' button is at the bottom of the form. On the right, a 'Message Center' box contains a notice about scheduled maintenance on Sundays.

AIM Specialty Health

ProviderPortal

Order Request Logout

Welcome

Manage Your Physician List Manage Your User Profile Reference Desk

Start Your Order Request Here

Check Order Status

View Order History

Access Your Optinet Registration

Select the date of service

Select the search type

☒ Member ID + DOB
☐ Member ID + Name

Member ID Member Number

Date of Birth MM/DD/YYYY

Find This Member

Message Center

The Provider Portal application will be unavailable Sundays between 12:30 PM CST - 6:00 PM CST for regularly scheduled maintenance.

To create a more customized and easier experience, AIM *ProviderPortal* has integrated a service called “**My Groups**”.

This will allow you to add your groups as favorites and make the provider selection process much easier.

From the **Main Home page**, you can manage your groups lists.

This will be done by selecting “**Manage Your Physician List**”.

Manage My Groups

From this page, you can add and remove groups from your list at any time.

You will only need the health plan name that you are adding that group through.

Manage My Groups

Logout

AIM has partnered with the health plan(s) to ensure the most current information is available for your selection.

Choose the group to edit or remove from the list below.

My Groups

Records Per Page 10

Client Key	Health Plan	Action
		Remove
		Remove
		Remove
		Remove
		Remove
		Remove
		Remove
		Remove
		Remove
		Remove

1 of 6

Total Number of Records Found: 60

Add New Health Plan

Manage Group List

Reference Desk

Welcome CHRIS PETERS

Manage Your User Profile

Reference Desk

Check Order Status

Check Member's Eligibility

Check Claim Status

Access Your Optinet Registration

AIM Diagnostic Imaging Clinical Guidelines
Modality and body part-specific guidelines for the ordering of high technology diagnostic imaging services.

Tutorials
Automated or self driven training modules for the main functional areas of the ProviderPortal. (Adobe Flash Required)

Sleep Management Clinical Guidelines
Clinical Guidelines for the ordering of Sleep Management services

Next Generation Solutions Tutorial

Forms
Forms/documents associated to your linked health plans.

Provider Directories
Search for contracted providers within the selected health plan and view location and modality details for those providers.

Diagnostic Imaging CPT Codes
View a list of all of the CPT Codes that are included in the selected health plan's Radiology Benefit Management program.

UM Mailbox
Search for and view letters and/or files for the selected health plan.

Musculoskeletal Codes

Fee Schedule
View the AIM contracted rate associated to a CPT Code for services performed.

Specialty Drug HCPCS Codes
View a list of all of the HCPCS Codes that are included in the selected health plan's Specialty Drug program.

Radiation Therapy CPT Codes
View a list of all of the CPT Codes that are included in the selected health plan's Radiation Therapy program.

Sleep Management HCPCS Codes
View a list of all the HCPCS Codes that are included in the selected health plan's Sleep Management program.

Surgical Procedures CPT Codes
View a list of all of the CPT Codes that are included in the selected health plan's Surgical Procedures program.

Training Tutorials, Clinical Guidelines, and CPT Codes included in the program are located within the Reference Desk.

Reference Desk

CPT Group Details			Records Per Page All
Code	Description	Category	
77295	Set radiation therapy field, 3D	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
77402	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
77407	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
77412	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6003	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6004	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6005	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6006	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6007	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6008	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6009	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6010	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6011	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6012	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6013	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
G6014	Radiation treatment delivery	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
J0131	Injection, acetaminophen, 10 mg	2D/3D Conformal - External Beam Radiation Therapy - EBRT	
19296	Ptcmnt radthrp cath brst aft mstc	Brachytherapy	
19297	Ptcmnt radthrp cath brst flw mstc	Brachytherapy	
19298	Ptcmnt brchthrp cath breast	Brachytherapy	
20555	place ndl musc/tis for rt	Brachytherapy	
31643	diag bronchoscope/catheter	Brachytherapy	
41019	place needles h&n for rt	Brachytherapy	
43499	Esophagus surgery procedure NEC	Brachytherapy	
47999	Bile tract surgery procedure NEC	Brachytherapy	
55860	Expose prostate for radioactive sub	Brachytherapy	
55862	Expose prostate for radioactive sub	Brachytherapy	
55865	Expose prostate for radioactive sub	Brachytherapy	
55875	transperi needle place, pros	Brachytherapy	
55899	Genital surgery procedure NEC	Brachytherapy	
55920	place needles pelvic for rt	Brachytherapy	
57155	insert uteri tandems/ooids	Brachytherapy	
57156	ins vag brachytx device	Brachytherapy	
58346	Insrt Heyman caps clinic brchthrp	Brachytherapy	
67218	Treat localized retina lesion	Brachytherapy	
76873	Echo exam, prostate volume study	Brachytherapy	
76965	Ultrasound guide for radiotherapy	Brachytherapy	

Within the Reference Desk, the CPT code list will show all CPT codes included in a given health plan's program

Adding a health plan to an existing user account

The screenshot displays the 'Order Request' page of the AIM Specialty Health system. The top navigation bar includes a home icon and the text 'Order Request'. Below this, a secondary bar contains links: 'Welcome DEMO TRAINING', 'Manage Your Physician List' (with a doctor icon), 'Manage Your User Profile' (with a user icon), and 'Reference Desk' (with a book icon). A left sidebar lists several actions: 'Start Your Order Request Here' (with a folder icon), 'Check Order Status' (with a checkmark icon), 'View Order History' (with a document icon), 'Check Claim Status' (with an envelope icon), and 'Access Your Optinet Registration' (with a document icon). The main content area features a large white search form titled 'Find This Member'. This form contains three sections: 1. 'Select the date of service' with a text input field, a calendar icon, and a help icon. 2. 'Select the search type' with two radio button options: 'Member ID + DOB' (selected) and 'Member ID + Name'. 3. Identification fields for 'Member ID' (with a placeholder 'Member Number' and a help icon) and 'Date of Birth' (with a placeholder 'MM/DD/YYYY'). A green 'Find This Member' button is positioned at the bottom of the form.

Associating multiple health plans to one user login account

1. Select **“Manage Your User Profile”** on the home page
2. In the User Role tab, select **“Add a New Health Plan”**
3. Select the new health plan to associate to your login account and enter at least one identifier to associate with that health plan (e.g. TIN, NPI, etc.)

Adding a health plan to an existing user account

User Role

User Information

Account Information

Notification

Change Password

User Role

Ordering Provider

Health Plan Utilization Review Programs

☒ Enabled

Health Plan(s):

Health Plan One

Add New Health Plan

Manage My Groups

Add New Health Plan

Health Plan Provider Association

Health Plans Found

The Provider Identifier allows AIM to associate the appropriate providers to your account. Please enter at least one provider identifier for each health plan you select. If you need to enter more than one ID for a health plan, simply enter a comma (,) between each complete provider identifier.

☐ Health Plan One

Group TIN

☒ Health Plan Two


Ordering Provider TIN

☐ Health Plan Three

Cancel

Next >

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Reminders

Come to AIM

For Radiation Oncology prior authorization

How to Check Eligibility

Call Customer Service # on the back of the member's ID card

Submitting prior authorization via *ProviderPortal*

Submit on a real time basis eliminating the need to call AIM; 24/7/365

Provider Changes

Preauths are modality and location specific, so make sure to contact AIM to create a new preauth if the location changes

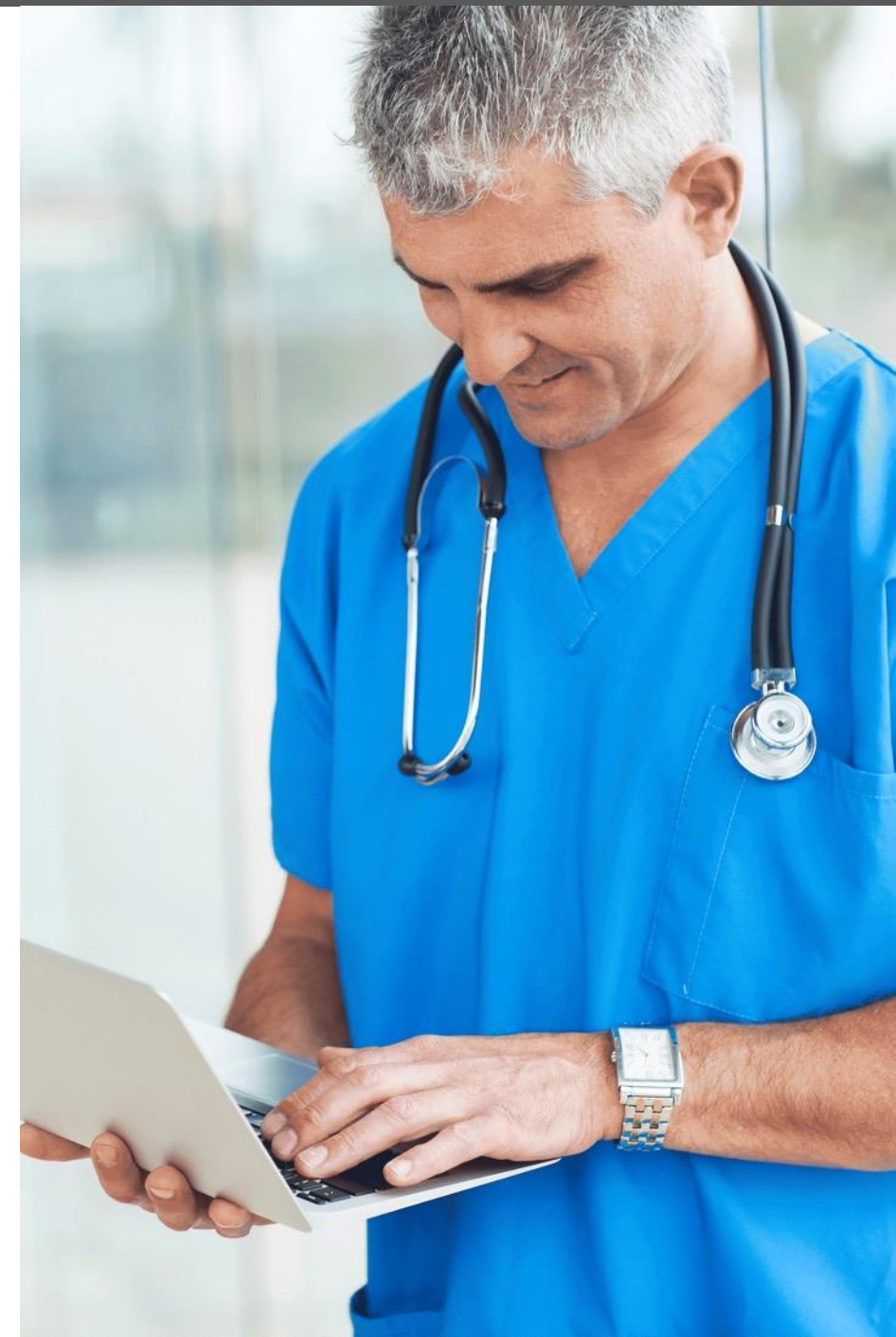
What if the Valid Timeframe has Expired?

Contact AIM and reference the prior authorization ID



AIM conducts a provider satisfaction survey annually in December.

Please be sure to participate!



Questions?



Radiation Oncology Program provider website:
www.AIMProviders.com/radoncology



AIM practice engagement team:
aimradoncpe@aimspecialtyhealth.com

* AIM Specialty Health is an independent company providing some utilization review services on behalf of Healthy Blue.