



Healthy Blue



Initiation and Engagement of Alcohol and Other Drug Dependence Treatment

Achieve higher HEDIS[®] scores through high-quality care.

This HEDIS measure includes adolescent and adult members (13 years of age and older) with a new episode of alcohol or other drug (AOD) dependence who receive follow-up care.

Initiation of AOD treatment

The percentage of members who initiate treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter, or partial hospitalization within 14 days of the diagnosis.

Engagement of AOD treatment

The percentage of members who initiate treatment and who have two or more additional services with a diagnosis of AOD within 30 days of the initiation visit.

Follow-up care is particularly important for members with an initial diagnosis of AOD dependence. The metric measures if the member has a follow-up visit within the first 14 days after the initial diagnosis. Also, to ensure the member is engaged in treatment, it measures that the member has two or more additional services within 30 days with the appropriate AOD diagnosis.

Ways to improve your HEDIS score

Ensure your patients schedule the appropriate follow-up appointments. Stress the importance of follow-up care with their healthcare professional. Ensure all claims for your patients with substance use diagnoses contain an appropriate substance use diagnosis code.

Other available resources

You can find behavioral health information and tools online at <https://provider.healthybluene.com>.

How we can help

If your office needs help scheduling a follow-up appointment with a substance use treatment provider, call the Customer Care Center at **833-388-1405** from 7 a.m. to 8 p.m. CT Monday to Friday.

Members are provided information on behavioral health through annual newsletters and health education materials. Contact your Provider Relations representative for information and to request copies of educational materials.

Behavioral and physical health case management services are available for our members. For information about our Case Management program, call the Customer Care Center at **833-388-1405** from 7 a.m. to 8 p.m. CT Monday to Friday.

Want to know more about our quality initiatives?

Call your Provider Relations representative.

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