



Healthy Blue

HERITAGE  
HEALTH

# Register with new Payer Partner

for Electronic Funds Transfer



## Healthy Blue works with the Council for Affordable Quality Healthcare (CAQH) EnrollHub to provide electronic funds transfer (EFT).

EFT payments for dates of service on or after **January 1, 2021**, will be processed by CAQH.

As of **November 1, 2020**, registration and enrollment for Healthy Blue will be available via <https://www.caqh.org/solutions/enrollhub>.

Healthy Blue suggests starting the registration process to ensure payment for dates of service on or after January 1, 2021, will be sent via EFT.

Even if you are already registered with CAQH EnrollHub, you will need to enroll with **Healthy Blue** as a payer to receive EFT payments.

If you do not register and enroll, you will receive a paper check or virtual card.

Healthy Blue is the trade name of Community Care Health Plan of Nebraska, Inc., an independent licensee of the Blue Cross and Blue Shield Association.

<https://provider.healthybluene.com>

### New to CAQH:

- If you are not registered with CAQH EnrollHub, you will need to register and create a username, password and add your financial institution information.
- Once registered, you will need to enroll with **Healthy Blue** as the payer.

### Already registered with CAQH:

- If you are already registered with CAQH and enrolled with another payer, **you will still need to enroll with Healthy Blue.**
- Log into your CAQH account and enroll with **Healthy Blue** as payer.

## Important information:

- Previous payment preferences will not be carried over for services rendered on or after January 1, 2021. You will need to register with CAQH and enroll with Healthy Blue to continue to receive EFT payments.
- Services rendered **before** January 1, 2021, will continue to be paid via your current payment preferences.
- If you do not enroll in CAQH EnrollHub, you will receive a paper check for services rendered on or after January 1, 2021.
- Providers who are currently receiving funds via a virtual card for another line of business will continue to receive virtual cards.
- For your convenience, we always recommend you register for EFT at the TIN level. Enrolling at the TIN level reduces administrative burden, as any new providers added to your practice or organization will automatically be set up under your existing EFT enrollment.
- The payment schedule will remain as it is currently.
- Payments will look different; EFT will be sent with a company name of **HealthyBlue NE5C**, and checks will be cut from a different account with a new style.
- ERA registration is completed in the secure Availity Portal,\* and you will receive training and documentation on how to register for Availity and all the features in Availity.



## Enroll in EFT:

- Enrolling in EFT is fast and reliable. You can sign up using the CAQH® Solutions EnrollHub™ tool at <https://www.caqh.org/solutions/enrollhub> and select the payer name **Healthy Blue**.

If you have registration-related questions, contact EnrollHub Help Desk at **1-844-815-9763** from 6 a.m. to 8 p.m. CT Monday through Thursday, 6 a.m. to 6 p.m. CT Friday.

- The payer name is **Healthy Blue**.
- Electronic remittance advice (ERA) registration is done through the Availity Portal. Availity information will be available in future communications and trainings.

\* Availity, LLC is an independent company providing administrative support services on behalf of Healthy Blue.



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