



Healthy Blue



Provider Newsletter

June 2021

<https://provider.healthybluene.com>

Provider Services: 833-388-1406 • 7 a.m. to 8 p.m. CT Monday to Friday



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COVID-19 information from Healthy Blue

Healthy Blue is closely monitoring COVID-19 developments and how the novel coronavirus will impact our customers and provider partners. Our clinical team is actively monitoring external queries and reports from the Centers for Disease Control and Prevention (CDC) to help us determine what action is necessary on our part.

For additional information, reference the *COVID-19 Updates* page on our [website](#).

Billing taxonomy number

Healthy Blue providers should be aware that the billing group taxonomy number is a required field when submitting claims to Healthy Blue. Failure to include the provider's billing group taxonomy number will result in claim rejections. The billing group taxonomy number should match the provider's Nebraska Medicaid enrollment profile.

Healthy Blue providers are encouraged to visit [Maximus](#) to review their Medicaid enrollment profile to ensure all data is correct.

As a valued provider, we truly appreciate your participation in the Healthy Blue network. We look forward to our ongoing partnership to provide high-quality, cost-effective healthcare to the communities we serve.

BNEPEC-0476-21



Rehabilitation visit benefit for Healthy Blue

Healthy Blue offers an array of short-term rehabilitative services for eligible members, including (but not limited to) physical therapy, occupational therapy, and speech therapy. These rehabilitative services require prior authorization through AIM Specialty Health[®]* (AIM). Rehabilitative service authorization requests can be submitted via the AIM [ProviderPortal](#) or via phone at **855-574-6478** from 7 a.m. to 7 p.m. CT Monday to Friday. Should you experience issues accessing the AIM Provider Portal, you may contact **800-252-2021** from 7 a.m. to 7 p.m. CT Monday to Friday for additional support.

Eligible members 20 years of age and younger have no rehabilitative service visit limit. Eligible members 21 years of age and older have a combined rehabilitative services visit limit of 60 visits per calendar year. AIM reviews treatment plans, all clinical information submitted and utilizes clinical guidelines when considering the unique quantity of service visits authorized per request and per episode of care.

As valued providers, your participation in the Healthy Blue network is truly appreciated. We look forward to our ongoing partnerships to provide high-quality, cost-effective healthcare to the communities we serve.

** AIM Speciality Health is an independent company providing some utilization review services on behalf of Healthy Blue.*

BNEPEC-0495-21

Breast pump benefits and reimbursements

Healthy Blue offers the benefit of a consumer grade (E0603) electric breast pump for members who are due to deliver within six weeks, members who have delivered within the past 30 days and members who had a NICU baby in the last 90 days. Members can receive one breast pump with a delivery diagnosis and a prescription.

Effective May 15, 2021, Healthy Blue will begin reimbursing providers/suppliers of consumer grade breast pumps (E0603) at the lessor of billed charges or a rate of up to \$95/unit.

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BNEPEC-0451-21

